



Ambassador

The Quarterly News & Service Update for NASA Federal Credit Union Ambassadors

Volume 2, Issue 6

Achieving Balance

NASA Federal wants to help all your employees achieve their financial goals. That's why we've partnered with BALANCE — giving your employees access to free and low-cost financial counseling services for help with:

- **Money Management**
- **Debt Management**
- **Credit Report Review**
- **Housing Education**
- **Bankruptcy Prevention**

If you have an employee in need of financial counseling, refer him or her to nasafcu.com/balance for a variety of helpful tools and forms including worksheets, calculators, spreadsheets, articles and more. Or, for free, unbiased information and assistance, NASA Federal members can call toll-free at **1-888-456-2227**. Friendly, professional counselors are available Monday through Thursday from 8 a.m. to 11 p.m., Friday from 8 a.m. to 8 p.m. and Saturday from 8 a.m. to 5 p.m. (EST).

Get Help Paying For College

Are your employees looking for ways to help pay for college for themselves or a family member? We can help.

We offer competitive student loan options to save your employees money. Designed with students in mind, the Student Choice Loan Program features zero origination fees, lower interest rates and flexible repayment options. **Your employees could save hundreds of dollars a year!**

For more information or to apply online, visit nasafcu.com/studentchoice. Or, contact a Member Service Center Representative at **1-800-322-8816**, 24 hours a day, 7 days a week.



Are Your Employees Happy In The Workplace?

Talented, productive employees are a valuable asset to any office. But it often takes more than just a good salary and generous benefits to retain them. In fact, some of the most effective methods cost very little or even nothing at all. These methods are simple:

Keep employees interested—To maintain employees' interest in their jobs, minimize boring, repetitive tasks if possible and ensure that there's something in each employee's job that he or she is enthusiastic about.

Let employees know how they're doing—Keep employees informed about their job performance and how the company is doing. Encourage them to ask questions and share information.

Involve employees—Involve employees in more decision making, especially if decisions will effect their jobs. Employees can offer valuable insight into problems and suggest viable solutions.

Provide opportunities to shine—Increase new opportunities for employees to learn and grow on



a professional level, which can be rewarding for both you and the employee.

Sponsor A FREE Financial Education Seminar

Consider contributing to your employees' financial growth and hold special events such as a NASA Federal Lunch & Learn Seminar. The credit union philosophy is "People Helping People." **We're here to help.** Call us today if you have questions at **301-249-1800** or toll-free at **1-888-NASA-FCU** (627-2328), ext. 435 or e-mail nketay@nasafcu.com if you'd like to schedule one.

You're Never Far Away From Your Accounts



Wherever your employees find themselves, they have **free, convenient and around-the-clock access to their accounts** with eBranch Online Banking and Contact-24 Telephone Banking.

Plus, with more than **28,000 free ATMs** and **3,600 CU Service Centers** nationwide, your employees can get quick cash and take care of daily transactions wherever they are. To find a location near you, visit nasafcu.com/locations.

Meet Your Rep: Lynn Trubits, Business Development Officer

Lynn Trubits has been a NASA Federal Employee since 2004. She has established many new member groups and developed strong relationships with existing member companies and their Ambassadors. You may have seen her at your annual Benefits Fair, an Open House, presenting an educational seminar or at a special event such as an Employee Appreciation Day or Company Picnic. Additionally, Lynn works closely with member companies who offer High Deductible Health Plans and the associated Health Savings Accounts (HSAs), which are available at NASA Federal.



Find A Location Near You Branch Offices

Annapolis

Annapolis Harbour Center
2452 Solomons Island Rd.
Annapolis, MD

Bowie

Collington Plaza
3420 Crain Highway
Bowie, MD

Collington Center

500 Prince George's Blvd.
Upper Marlboro, MD

Columbia

6490 Dobbin Rd., Suite L
Columbia, MD

Falls Church

1130 West Broad St.
Falls Church, VA

Goddard Space Flight Center (GSFC)*

Bldg. 21
Greenbelt, MD

Greenbelt

10208 Greenbelt Rd.
Greenbelt-Lanham, MD

NASA Headquarters

300 E Street, SW
Suite GC-21
Washington, DC

National Academy of Sciences (NAS)*

500 Fifth St., NW, Suite 310
Washington, DC

Oak Hall

Oak Hall Marketplace
7027 Lankford Hwy. (Rt. 13)
Oak Hall, VA

Rockville

1592-B Rockville Pike
Rockville, MD

Wallops Island*

GSFC-Wallops Flight Facility/
N-133
Wallops Island, VA



Knowledge Corporation —NASA Federal Credit Union would like to recognize Knowledge Corporation as our *Company of the Quarter*. Knowledge Corporation, headquartered in Falls Church, Virginia, has been delivering Technical Training Solutions for corporate and government organizations since 1986. Dedicated to providing quality education and service, Knowledge has grown to be a premier provider of learning solutions, consulting and procurement services and eCommerce hosting. As a new member company, Knowledge is already an active participant in NASA Federal's Ambassador Program. They hosted an Open House enrollment event and employees have visited and used many services at the new Falls Church branch. We welcome Knowledge employees to NASA Federal and look forward to helping them achieve a brighter financial future.

**Note: Access restricted to NASA employees only*

NATIONWIDE

More Than 3,600 Locations

28,000 Free ATMs

Plus, Get Cash at More Than

5,500 7-Eleven® Stores



Find a location near you at nasafcu.com/locations

Use Your Benefits Fair To Help Educate Your Employees

As you know, effective communication of your employee benefits package is essential to recruiting, rewarding and retaining employees. Why not use an annual Benefits Fair to showcase all of the benefits being offered? By educating your employees about the breadth of the benefits you offer, you'll go a long way toward an understanding of how valuable your benefits package is to each and every one of them. Here are some tips your company might consider to make your benefits fair a success:

- **Invite the experts** – representatives from each of your benefits providers can answer all your employees' questions.
- **Choose a central location** – having your fair in a location that's convenient to visit will increase attendance.
- **Select a convenient time** – make sure the time you choose does not conflict with holidays or special events.
- **Announce who will participate** – tell employees what companies' representatives are attending, and the products and services they provide.
- **Hold free seminars** – delivered by benefits providers, on topics of interest to your employees.
- **Develop a benefits summary** – demonstrate the value of your benefits package with a summary of each benefit and the actual cost to the company. Employees may not fully appreciate the total benefits package until there is a total dollar figure to visualize.
- **Be creative** – decorate with a specific theme, and offer refreshments, door prizes and raffles to draw employees to your event.

This annual exposure to your employee benefits package is important for employee motivation and retention. Make sure NASA Federal Credit Union is part of your benefits fair. NASA Federal representatives will be on hand to answer your employees' questions and share the employee benefit of Credit Union membership for you. Call Norma Ketay today at **301-249-1800** or **1-888-NASA-FCU (627-2328), ext. 435** to make arrangements.